Attorney Docket No. 15437-0592

1 \ 2004 E IN THE UNITED STATES PATENT AT	ND TRADEMARK OFFICE
John T. Beck, et al. Serial No.: 10/761,622 Filed on: January 20, 2004 For: TWO-LEVEL SERVICE MODEL IN OPERATOR Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450) Confirmation No.: 2171)) Examiner: NYA)) Group Art Unit No.: NYA) TING SYSTEM PARTITIONS
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Respectfully submitted,

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Dated: May 19, 2004

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SERIAL NO. ATTY. DOCKET NO. INFORMATION DISCLOSURE CITATION 15437-0592 10/761,622 IN AN APPLICATION APPLICANT: (PTO-1449) John T. Beck, et al. GROUP: FILING DATE: 1/20/2004 NYA U.S. PATENT DOCUMENTS Exam. U.S. Patent Document Name of Patentee or Applicant Date of Publication of Pages, Columns, Initial* of Cited Document Cited Document Lines, Where Kind Code² Number MM-DD-YYYY Relevant (If known) Passages or Relevant Figures Appear 6,074,427 Fought et al. 6/13/2000

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		a 1449A/PTO (Modified) neets as necessary)	Attorney Docket No.: 15437-0592				
			First Named Inventor: John T. Beck, et al. Filing Date:				
1/20/2004							
		OTHER ART – NO PATENT	LITERATURE DOCUMENTS				
Examiner Initials*				Translation ²			
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